



Attorney/Docket No. 26961.11  
Customer No. 000027683

2/5/04  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:  
John Thompson

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Group Art Unit: 2151

Serial No. 10/025,581

Examiner: Unknown

Filed: December 18, 2001

For: SYSTEM AND METHOD FOR  
ROUTING, SCHEDULING, AND  
MONITORING A WORKFORCE

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FEB 27 2004  
TC 200

INFORMATION DISCLOSURE STATEMENT

Commissioner For Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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FEB 26 2004  
Technology Center 2100

Dear Sir:

In compliance with the duty of disclosure under 37 CFR §1.56, and in accordance with the practice under 37 CFR §1.97 and §1.98, the Examiner's attention is directed to the documents listed on the enclosed modified Form PTO-1449. No inference should be made that the cited references are in fact material, are in fact prior art, or that no better art exists. The cited patents are listed in numerical order and are not in any order based on their pertinence.

This Information Disclosure Statement is being filed within three months of the United States filing date or before the mailing date of a first Office Action on the merits. No certification or fee is required (37 CFR §1.97(b))

The Commissioner is hereby authorized to charge any additional fees which may be required or credit any overpayment to Deposit Account 08-1394.

It is respectfully requested that the above information be considered by the Examiner and that a copy of the enclosed Form PTO-1449 be returned indicating that such information has been considered.

Respectfully submitted,

Andrew S. Ehmke  
Registration No. 50,271

Date: 2/20/04

HAYNES AND BOONE, LLP  
901 Main Street, Suite 3100  
Dallas, Texas 75202-3789  
Telephone: 214-651-5116  
Facsimile: 214-200-0853  
File: 26961.11  
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450

on February 20, 2004  
Kathy Mettee

